



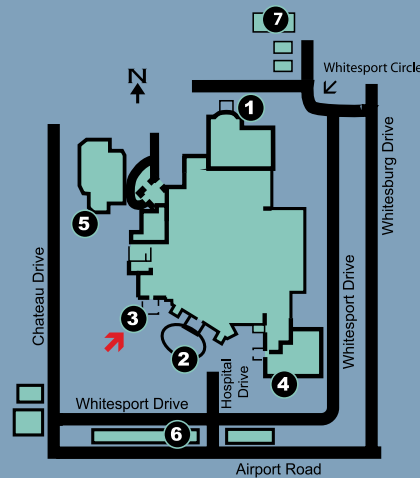
A medical emergency can be a frightening experience, but the good news is that the staff and physicians at Crestwood have the expertise to help you or a loved one. At Crestwood, our staff and physicians continually strive to provide fast, compassionate and quality care to patients and their family members.

Prevention remains the best cure for a medical emergency. Routine medical and preventive care from a primary care physician can minimize visits to the emergency room. In the event of an emergency, you should go to the nearest emergency facility or dial 911.



*I can't think of a job more rewarding than mine. People come to Crestwood's Emergency Room frightened with a medical problem that I can help them with. It's a great feeling to know you've really made a difference in somebody's life.*

John S. Wisda, M.D.  
Chief of Emergency Medicine



- ① Outpatient Center Entrance
- ② Visitor's Entrance
- ➔ ③ **Emergency Entrance**
- ④ Medical Pavilion
- ⑤ Professional Center
- ⑥ Imaging & Diagnostics Center
- ⑦ Center for Sleep Disorders

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**CRESTWOOD**  
MEDICAL CENTER



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## Emergency Services



## CRESTWOOD MEDICAL CENTER EMERGENCY SERVICES



Open 24 hours a day, seven days a week, our Emergency Room's convenient location, just off Airport Road, is designed to provide fast and easy access.

**IN A MEDICAL EMERGENCY, IT'S VITAL THAT PATIENTS RECEIVE FAST, EFFECTIVE TREATMENT FROM SPECIALLY TRAINED DOCTORS, NURSES AND PARAMEDICS.**

That's why Crestwood Medical Center staffs its Emergency Room (ER) with seven board-certified physicians. These physicians are supported by a full staff of nurses and paramedics certified and experienced in Advanced Cardiac Life Support (ACLS), pediatrics, and trauma.

At Crestwood your health and comfort is always our priority. Triage time is usually within 10 to 15 minutes, then you begin treatment. We strive to provide treatment in significantly less time to help ensure that your health care needs are met quickly and efficiently.

Our advanced facility includes treatment areas equipped for trauma, cardiac and general medical emergencies. Specialists, including gynecologists, ENTs (ear, nose and throat), cardiologists, orthopedics, general surgeons and urologists, are on call and available within 30 minutes.

We treat all emergencies - everything from broken bones, breathing problems and gynecological problems to heart attacks and strokes.

Remember, in the event of an emergency you should go to the nearest medical facility.

At Crestwood, our goal is to minimize the impact of illness or injury to a patient and their family. That is why we emphasize customer service excellence and compassionate care.



### EMERGENCY CARDIAC CARE

**The Crestwood Cardiac Care team averages a door to balloon time of less than 60 minutes. Time is Muscle.**

With heart attacks, time means everything. The sooner the blocked artery causing the heart attack is opened, the quicker the blood flow is restored to the heart muscle, the better the outcome for the patient. Crestwood Medical Center's cardiology program provides both emergency coronary artery intervention (angioplasty and stents) for acute heart attacks.

In 2003, we joined a national registry that monitors patient outcomes for hospitals without onsite open heart surgery. The national average for door-to-balloon time (from the time a patient arrives at the emergency room until the time blood flow is restored) is 107 minutes. The Crestwood Cardiac Care team averages a door to balloon time of less than 60 minutes.

