



## Your Case Management Team

### CASE MANAGEMENT

Crestwood Medical Centers's Case Management staff consists of registered nurses, case managers, and social workers. The case management team will work to help identify and assess your needs, discuss resources/benefits that may be available to you, answer pertinent questions about your hospital stay and assist with your discharge plans.

The case manager will review your care with the physician and other members of the health care team in order to determine your medical needs and certify each day of your hospital stay. Depending on your needs and insurance benefits you may qualify for continued care by another health care provider. Any questions you may have about insurance coverage/benefits or providers can be addressed by the case manager, nurse, or social worker.

Your social worker and physician will discuss discharge planning needs with you. If further outpatient services are needed, home health care may be arranged by your social worker. The physical

#### LIST OF QUESTIONS:

1. Do you live alone?
2. Will someone be there to assist in your care after hospital discharge?
3. Are you planning on a rehab or skilled nursing facility stay prior to returning home?
4. Are you interested in transferring to a specific facility and, if so, where?
5. What equipment do you already have?

therapy staff will evaluate you for any durable medical equipment, rehab services, extended nursing care facility or transitional care as needed. The staff will be available to you and your family to provide assistance and support throughout your hospital stay.

Case Management will be following you after your surgery to identify and assess your needs. Prior to discharge, you will be assisted in identifying community resources available to assure the continuity of your care following your hospitalization.